

Statement regarding the coronavirus

Changes to consultations with tenants as from 2 June 2020

Dear tenants,
Dear sir/madam,

You have no doubt been following the development of the corona pandemic, the recommendations from the German Ministry of Health and the measures taken by the Berlin Senate to reduce the danger of virus infection.

We too are taking precautions to exclude all avoidable risk of you or our members of staff getting ill. For this reason we have decided to suspend the tenant consultation hours available in recent weeks at our Hallesches Ufer offices and in the facility management offices on site.

Having again reviewed the current situation we now wish to change our service system as follows until further notice: As from **2 June** the staff responsible for you will again be at your service in urgent cases and **only after prior arrangement of a date and time**, at our Hallesches Ufer offices.

The tenant services of Berlinovo Apartment GmbH can be reached via the telephone numbers and email addresses known to you.

You can contact the facility manager of the apartment buildings on the usual telephone numbers. Please arrange times, when required, for the purchase of laundry token, removals and other matters.

For letting enquiries please send an email to apartment@berlinovo.de. Alternatively, you can make a booking request directly on our website www.berlinovo.de.

In this way we shall be able to avoid risky meetings of numerous people in confined spaces. Thank you for your understanding.

Stay healthy!

Warm regards
Berlinovo Immobilien Gesellschaft mbH